

It's my last stint as chair and this gives me all sorts of liberties which I will take full advantage of. Welcome to our guests and thank you for attending.

Scanning the many calls received from the members of the three bungalow areas and comments made by the public by far the most frequent complaints and frustrations are to do with City services – clearly we do not get bang for our buck. To put the 'bang' into perspective. Rateable value for the 166 bungalow in Clifton, Bakoven and Glen Beach is **R3 billion**. This community contributes many millions each month to the City for poorly delivered and shoddy services. We acknowledge that our rates are part of the bigger pot and, as the financially privileged, we must pay our dues to the broader community. However the area is more than just a financial honey pot. Our area is a prime tourist drawcard which the City milks in every way to attract the overseas and local tourist market. If we present such a big source of financial and marketing value how come we are neglected and given short-shift when we ask for rusty and broken safety railing to be replaced, paths, pavements and beaches kept clean and infrastructure maintained? The council owned property is a disgrace to the area. This stretch of coast line is lauded by the City and described as a 'gem in the crown' of Cape Town. Surely the Sub-Council has sufficient grounds to motivate for a budget to at least maintain one of its most valuable assets and a prime source of income? The neglect of the city shames us.

So the community has cobbled pathways at our own expense, we have planted in public spaces, we pick up litter on the beaches and generally do the work that we pay millions for because we take pride in our area. Not the City. The City claims to run along business lines and 'sweat its assets' indeed they sweat this asset to the extent that it is pure neglect. But the biggest failure of the City is the aged and over-burdened sewerage system. The pump breaks down, pipes block up and manholes overflow. Raw sewerage flows down the pathways onto the beaches. This problem is not just confined to the bungalow areas but experienced in the greater Clifton area. The system is ancient (could it date back to 1934?) and cannot cope so outfalls occur and our health and that of the public is in jeopardy. When the BOA has brought this fact to the attention of the City we are told – no budget – don't even mention it! I am sure we will now be told to 'hang in' as the Maidens Cove development will solve all our problems – this is unacceptable prevarication. It is gross neglect and I ask Cllr Weber to motivate action based on the greater benefit of the people of Cape Town and the economy.

This is not only a gripe session so at this point I want to publically recognise Johan de Beer the District Engineer in charge of our roads – he is exceptional in that he listens, consults widely and then takes action. There are many examples - Beta Road maintenance work at Glen Beach, path names at Clifton and the pedestrian crossing on Victoria Rd. (I wish other City managers were half as responsive – Property Management gets an 'F'). We must also recognise and thank Cllr Weber for exceptional service to the community – always available and an 'action man'. We are sorry to see you leave the City and wish you the best along a new exciting path.

Membership subscription is at the highest ever. Thank you for this and for your support. But sometimes the BOA is not top of the popularity charts when we are perceived as being unreasonable about building plans and what seem to be perfectly acceptable designs. We have no choice. We are obliged by the City and by Heritage Western Cape to comment on applications and to apply the regulations which are designed to protect the area. It was with this undertaking that the City agreed to sell the land to us – we ask for your understanding. A revised and up-dated draft policy is with the City for ratification and adoption.

The Association is a recognised civic body and this status gives us considerable leverage to get our problems heard. We encourage our members to contact us – Di Sammassa our new secretary is keen to assist. Welcome Di and long life with us.

Issues that most concern our residents – lack of or poor city services (rubbish, broken infrastructure, car guards, and vagrants). Depending on where you live a big irritation is caused by events where there is loud music and that attract huge crowds. We are getting increasing complaints about short

term rentals – bungalows are rented out for weekends, events and parties. We sincerely hope that this problem is sorted out between neighbours and the community we don't want to be forced to turn to the City to trigger the legal route.

Security has always been an issue but I hope we have a break through with the sector initiative taken by a group of residents on the Ridge using a camera system with all the bells and whistles. The community still despairs at Law Enforcement and SAPS inability to control the unwanted car guards and vagrants who are seemingly undercover opportunists.

Finally, I step down as Chair after 3 years and it has been a privilege to represent our community and to work with a group of people who make up our committee. Committee work is not known for its rewards and it is done voluntarily. Committee members attend monthly meeting in the rain and cold of winter and the hot days of summer giving up time with their families to look after your interests. I would like you to give them the applause they deserve.

Thank you